



Takinoya

Our Response to COVID-19



Thank you very much for your continued use of our services. We hope to make things as comfortable as possible going forward.

In consideration of the ongoing COVID-19 situation, we have enhanced our standards of cleanliness and hygiene protocols and are taking the following precautionary and response measures to ensure your safety and comfort;

- Our employees wear face masks in the facility at all times.
- Hand sanitizer stations are installed everywhere in the facility.
- We thoroughly disinfect in the public spaces such as the lobby, elevators and communal baths. We thoroughly disinfect 'high-touch' areas such as door handles, light switches, in-room tablets and TV remotes.
- We regularly ventilate the places including closed spaces in the facility by opening and closing the windows and doors.
- We serve breakfast and dinner in the guest rooms.
- We continue to adjust the food and beverage services in accordance with current food safety recommendations.

We apologize for any inconvenience this may cause you, and we sincerely appreciate your continued understanding and cooperation during this challenging time.