



Wanosato

Our Response to COVID-19



Disinfection

We have installed hand sanitizer stations in the facility including the entrance. We may require our guests to use the hand sanitizer upon their arrival.

Housekeeping Service

We thoroughly use hypochlorous acid solution to wipe and disinfect 'high-touch' areas such as door handles, TV remotes, minibar refrigerators, sliding doors, light switches, and in-room tablets. To finish up, we install a SUN UV LED sterilizer to sterilize the rooms once the guests have checked-out. We also regularly open the doors and windows of the lobby and restaurants etc. to refresh the air inside the facility.

General Guidance for Our Employees

We thoroughly encourage all of our employees to wear face masks inside the facility, and to engage routinely in hand washing, gargling, and frequent hand disinfection. We regularly check the body temperatures of our employees and assess for symptoms such as coughing, tiredness, and headaches prior to them entering the facility. Also, in the case of an employee having a confirmed fever of over 37.5 degrees Celsius or any other relevant symptoms, we request him/her to self-isolate immediately.

We deeply appreciate your continued understanding and cooperation in maintaining the safety and security of our facility.